



Transparency

At Forge Fitness Co, we believe in clarity, fairness, and zero surprises. Here's exactly how memberships work, so you always know what to expect.

Membership Commitment Types

- 52-Week Commitment (lowest price)
- 24-Week Commitment (middle price)
- Non-Commitment (highest price)
- Pay-commitment-in-full option available upon request

Billing Basics

- Memberships auto-bill every 4 weeks unless paid in full by request
- Payments must remain current with a valid payment method on file
- Nominal processing fees are added to our membership prices
- Not attending class does NOT pause or cancel billing

Cancelling Commitment Memberships Early

- A \$200 Termination Fee will be charged upon early cancellation of a commitment membership
- Non-commitment (month-to-month) memberships have no termination fee

Membership Pauses

- A standard pause can last up to 8 weeks
- Must be requested and approved in advance
- Billing is paused during holds, and commitment timelines are extended to match the hold length
- Extended holds may be approved for: medical/injury, pregnancy/postpartum, military deployment

Auto-Renewals

- All memberships automatically renew, including commitment memberships
- Memberships renew at the same commitment level at the then-current rate
- Memberships remain active until you notify Forge Fitness Co

Cancelling or Modifying Membership

- Requests must be submitted in writing via email or the cancellation form on our website
- Requires 5 days' advanced notice before billing
- Late notice may result in one additional billing cycle

Failed or Late Payments

- A valid payment method must stay on file
- Gym access may pause if billing fails and is not promptly rectified
- Balances must be cleared before returning or cancelling

Refund Policy

- Membership fees and termination fees are non-refundable.

Forge is built on trust, accountability, and community. We commit to being transparent, and we ask our members to communicate openly with us too.